

SCHEDULE OF CHARGES

Exploring Opportunities

Charge Type	Ехро	Gener Prime	Preferred	Prestige	Platinum
Minimum	Схро	Filine	Freieneu	Frestige	Flacificiti
Monthly Average Relationship Balance	AED 10,000	AED 50,000	AED 200,000	AED 500,000	AED 3,500,000
Fee for Non- Maintenance of Balance	AED 315/ (13th month onwards)	AED 262.50/ month	AED 315/ month	AED 787.50/ month	AED 1,575/ month
Account Opening Fee	Free	Free	Free	Free	Free
Account Maintenance Fee	Free	AED 157.50/ month	Free	Free	Free
Customer Package Changes (Upgrade/ downgrade)	Free	Free	Free	Free	Free
<u>0</u> ,		Branch Se	rvices		I
Charge Type	Ехро	Prime	Preferred	Prestige	Platinum
Teller Fees for cash withdrawal (through cash cheques or withdrawal slips) Teller Fees (Cash deposit, internal Funds Transfer, Cheque Deposit)	1 Free transaction per month; thereafter AED 26.30 per transaction 3 Free transactions per month; thereafter AED 26.30 per	1 Free transaction per month; thereafter AED 26.30 per transaction 3 Free transactions per month; thereafter AED 26.30 per	3 Free transactions per month; thereafter AED 26.30 per transaction 10 Free transactions per month; thereafter AED 26.30 per	10 Free transactions per month; thereafter AED 26.30 per transaction 25 Free transactions per month; thereafter AED 26.30 per	20 Free transactions per month; thereafter AED 26.30 pei transactions 60 Free transactions per month; thereafter AED 26.30 pei
Teller Cash Deposits less than AED 25,000	AED 10.50/ transaction	transaction AED 10.50/ transaction	transaction AED 10.50/ transaction	transaction 6 Free transactions per month; thereafter AED 26.30 per transaction	transaction 10 Free transactions per month; thereafter AED 26.30 per transaction
Bulk cash deposit at teller counter and Cash Deposit Centre	0.16% for AED 1 Million and above aggregated across all branches and Cash Deposit Centres on a daily basis	0.11% for AED 0.5 Million to AED 1 Million. 0.26% for AED 1 Million and above aggregated across all branches and Cash Deposit Centres on a daily basis**	0.11% for AED 0.5 Million to AED 1 Million. 0.26% for AED 1 Million and above aggregated across all branches and Cash Deposit Centres on a daily basis**	0.11% for AED 1 Million and above aggregated across all branches and Cash Deposit Centres on a daily basis	0.05% for AED 1 Million and above aggregated across all branches anc Cash Deposit Centres on a daily basis
Bulk cash withdrawal at teller counter	0.16% for AED 1Million and above aggregated across all branches on a daily basis	0.11% for AED 0.5Million to AED 1 Million. 0.26% for AED 1 Million and above aggregated across all branches on a daily basis***	0.11% for AED 0.5Million to AED 1Million. 0.26% for AED 1Million and above aggregated across all branches on a daily basis***	0.11% for AED 1 Million and above aggregated across all branches on a daily basis	0.05% for AED 1 Million and above aggregated across all branches anc Cash Deposit Centres on a daily basis
Cancellation of remittance instruction/ recalling of funds remitted	AED 84	AED 78.8	AED 78.8	AED 73.50	Free
Forex Rates	Preferential Rates	Preferential Rates	Preferential Rates	Preferential Rates	Premium Rates
Foreign Currency cash deposit	0.79%	1.05%	1.05%	0.79%	0.53%
Foreign Currency cash withdrawal	0.79%	1.05%	1.05%	0.79%	0.53%
Inward clearing fees	Free	Free	Free	Free	Free
Demand Draft (For Account Holders)/ MC	AED 15.80	AED 26.30	AED 26.30	AED 15.80	Free

for that day will be AED 1.1M and a bulk cash deposit fee of 0.26% will be applied on AED 1.1M. **Example: If a customer deposits AED Socio00 in branch A and AED 600,000 in branch B on the same day, his total deposits for that day will be AED 1.1M and a bulk cash deposit fee of 0.26% will be applied on AED 1.1M.

Transfers and Remittances						
Charge Type	Expo	Prime	Preferred	Prestige	Platinum	
TT Local Currency (within UAE) - Branch	AED 52.50	AED 52.50	AED 52.50	AED 52.50	Free	
TT Local Currency (within UAE) - Online	Free	AED 3.20	AED 3.20	AED 3.20	Free	
*TT Foreign Currency - Branch	AED 78.80	AED 78.80	AED 78.80	AED 78.80	AED 78.80	
*TT Foreign Currency - Online	AED 52.50	AED 52.50	AED 52.50	AED 42	AED 31.50	
Inward Remittance if deposited in beneficiarys' account	Free	Free	Free	Free	Free	
*Additional fees may be I	evied by the correspo	ondent bank, if any,				

	Certificates & Letters						
Charge Type	Ехро	Prime	Preferred	Prestige	Platinum		
Certificate of Balance	AED 36.80/ certificate	AED 26.30/ certificate	AED 26.30/ certificate	AED 26.30/ certificate	Free		
Liability Letter	AED 157.50	AED 157.50	AED 157.50	AED 105	Free		
No Liability Letter	AED 157.50	AED 157.50	AED 157.50	AED 105	Free		
Clearance Letter (for Car Loan - First Certificate - Free, other copies AED 50 per copy)	AED 52.50	AED 52.50	AED 52.50	AED 52.50	Free		
Audit confirmation	AED 157.50	AED 105	AED 105	AED 105	Free		
TCI report	AED 157.50	AED 210	AED 210	AED 131.30	Free		
Other reports	AED 157.50	AED 210	AED 210	AED 131.30	Free		
Credit Reports issued to organizations within UAE	Reciprocal basis	Reciprocal basis	Reciprocal basis	Reciprocal basis	Reciprocal basis		
Credit Reports issued to organizations outside UAE	Cost plus AED 15.80	Cost plus AED 15.80	Cost plus AED 15.80	Cost plus AED 15.80	Cost plus AED 15.80		
Certificate of Trade License Issuance - DED	AED 682.50	AED 1,050	AED 1,050	AED 525	AED 525		
Certificate of Trade License Issuance - Free Zones and Others	AED 682.50	AED 1,050	AED 1,050	AED 525	AED 525		

Statement							
Charge Type	Ехро	Prime	Preferred	Prestige	Platinum		
Online request for copy of statement	Free	Free	Free	Free	Free		
Request for copy of statement - Branch	AED 5.30 per page with minimum of AED 26.30	AED 5.30 per page with minimum of AED 52.50	AED 5.30 per page with minimum of AED 52.50	AED 5.30 per page with minimum of AED 10.50	AED 5.30 per page		
Request for Statement copy – IVR Call Centre Agent	AED 15.80 per statetement	Free	Free	Free	Free		
Request for non-standard statement frequency	AED 105 p.a	AED 105 p.a	AED 105 p.a	AED 105 p.a	AED 52.50 p.a		
		Cheque R	elated				
Charge Type	Ехро	Prime	Preferred	Prestige	Platinum		
Cheque book charge	First Cheque book free; thereafter AED 26.30	First Cheque book free; thereafter AED 26.30	First Cheque book free; thereafter AED AED 26.30	Free	Free		
Cheque returned charges/DDS	AED 210	AED 315	AED 315	AED 315	AED 315		
Copy of Cheque Less than 6 months old	AED 21/copy	AED 26.30/ copy	AED 26.30/ copy	AED 15.80/ copy	Free		

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Copy of Cheque Over 6 months old	AED 42/copy	AED 26.30/ copy	AED 26.30/ copy	AED 15.80 per copy	Free
Extension of due date for PDC	AED 21	AED 26.50	AED 26.50	AED 15.80	AED 10.50
Substitution of cheque with cash	AED 21	AED 26.50	AED 26.50	AED 15.80	AED 10.50
Postdated cheques deposited for collection	AED 21	AED 26.50	AED 26.50	AED 15.80	AED 10.50
Letters of Encashment	1/8% per month	1/8% per month	1/8% per month	1/8% per month	Free
Cheque Certification	Free	Free	Free	Free	Free
		Standing Ins	tructions		
Charge Type	Ехро	Prime	Preferred	Prestige	Platinum
SI Set up charges	Free	Free	Free	Free	Free
Periodic Payments (per transaction)	Free	Free	Free	Free	Free
SI Amendment charges	Free	Free	Free	Free	Free
Failed Standing Instruction	AED 52.50	AED 52.50	AED 52.50	AED 26.30	Free
Balance order	AED 52.50	AED 52.50	AED 52.50	AED 52.50	Free
		Servic			
Charge Type	Ехро	Prime	Preferred	Prestige	Platinum
Issue of IPO/Rights issues by order Cancellation of	AED 105	AED 105	AED 105	AED 105	Free
Demand Draft	Free	Free	Free	Free	Free
Additional telex (e.g. tracer) sent at request of customer - UAE	AED 42	AED 52.50	AED 52.50	AED 42	AED 10.50
Additional telex (e.g. tracer) sent at request of customer - Others	AED 52.50	AED 52.50	AED 52.50	AED 42	AED 10.50
Status Investigation Charges	USD 52.50	USD 52.50	USD 52.50	USD 52.50	USD 26.30
Swift message copy	AED 15.80	AED 26.30	AED 26.30	AED 10.50	AED 5.30
Special Clearing - Outward	AED 84	AED 105	AED 105	AED 73.50	AED 52.50
Special Clearing - Inward (Proceeds by Manager's Cheque)	AED 52.50	AED 105	AED 105	AED 47.30	AED 26.30
Special Clearing - Inward (Proceeds through UAE Central Bank)	AED 52.50	AED 105	AED 105	AED 47.30	AED 26.30
Stop Payment - For Cheque/Demand Draft/Manager's Cheque (up to 3 leaves/unit)	AED 42	AED 52.50	AED 52.50	AED 31.50	AED 26.30
Stop Payment - For Cheque/Demand Draft/Manager's Cheque (Greater than 3 leaves/ units)	AED 42	AED 52.50	AED 52.50	AED 31.50	AED 26.30
Charge Turne	Even	Charg		Prostigo	Platinum
Charge Type Account Closure	Expo AED 105	AED 105	AED 105	AED 525	Platinum AED 1,050
(within 6 months) Dormant Account	AED 105/year	AED 105/year	AED 105/year	AED 78.80/	AED 78.80/
Charges Trade License Renewal** (grace period of 2 months allowed from date of expiration)	AED 367.50 per month	AED 420 (from 3rd - 12th Months) AED 525 (from 13th to 15th Months)	AED 420 (from 3rd - 12th Months) AED 525 (from 13th to 15th Months)	year AED 420 (from 3rd - 12th Months) AED 525 (from 13th to 15th Months)	Year AED 420 (from 3rd - 12th Months) AED 525 (from 13th to 15th Months)
Safe Custody	AED 210 per	AED 210 per	AED 210 per	AED 210 per	

	Within 1 year AED 52.50	Within 1 year AED 52.50	Within 1 year AED 52.50	Within 1 year AED 52.50	Free
Investigations	After 1 year minimum AED 105	After 1 year minimum AED 105	After 1 year minimum AED 105	After 1 year minimum AED 105	Free
		lean Collection			
Charge Type	Expo	Prime	Preferred	Prestige	Platinum
Commission	Free	Free	Free	Free	Free
	Cheque return	Cheque return	Cheque return	Cheque return	Cheque return
OCC Return Charges	charges:	charges:	charges:	charges:	charges:
Criarges	AED 52.50	AED 52.50	AED 52.50	AED 47.30	AED 47.30
	1/10%	1/10%	1/10%	1/10%	1/10%
	(minimum AED 21,	(minimum AED 21,	(minimum AED 21,	(minimum AED 21,	(minimum AED 21,
Cash letter items	maximum	maximum	maximum	maximum	maximum
(non USD)	AED 525 or	AED 525 or	AED 525 or	AED 525 or	AED 525 or
	equivalent)	equivalent)	equivalent)	equivalent)	equivalent)
	AED 10.50 for post	AED 10.50 for post	AED 10.50 for post	AED 10.50 for post	AED 10.50 for post
Cheque collection (USD)*	USD 131.50	USD 131.50	USD 131.50	USD 78.80	USD 78.80
(USD)* *Effective 26th March 20 collected from proceeds	16, this service is offe	ered only to approve	d customers. Additio	nal issuing bank char	ges may be
sense and in proceeds	at the enequet	Inward Clean			
Charge Type	Expo	Prime	Preferred	Prestige	Platinum
energe i the	1/8%	1/8%	1/8%	1/8%	1/8%
	(minimum	(minimum	(minimum	(minimum	(minimum
Commission	AED 42,	AED 42,	AED 42,	AED 42,	AED 42,
	maximum AED 525 or	maximum AED 525 or	maximum AED 525 or	maximum AED 525 or	maximum AED 525 or
	equivalent)	equivalent)	equivalent)	equivalent)	equivalent)
Proceeds by DD/MC	Free	Free	Free	Free	Free
Proceeds by TT	Free	Free	Free	Free	Free
		Cheque Pu	rchase		
Charge Type	Ехро	Prime	Preferred	Prestige	Platinum
	1/8%	1/8%		1/8%	1/8%
	(minimum	(minimum	1/8% (minimum	1/8% (minimum	(minimum
Commission	(minimum AED 42, maximum	(minimum AED 42, maximum	1/8% (minimum AED 42,	1/8% (minimum AED 42, maximum	(minimum AED 42, maximum
Commission	(minimum AED 42, maximum AED 525 or	(minimum AED 42, maximum AED 525 or	1/8% (minimum AED 42, maximum	1/8% (minimum AED 42, maximum AED 525 or	(minimum AED 42, maximum AED 525 or
Commission	(minimum AED 42, maximum AED 525 or equivalent	(minimum AED 42, maximum AED 525 or equivalent	1/8% (minimum AED 42,	1/8% (minimum AED 42, maximum AED 525 or equivalent	(minimum AED 42, maximum AED 525 or equivalent
Commission	(minimum AED 42, maximum AED 525 or equivalent FCY)	(minimum AED 42, maximum AED 525 or equivalent FCY)	1/8% (minimum AED 42, maximum AED 525 or equivalent)	1/8% (minimum AED 42, maximum AED 525 or equivalent FCY)	(minimum AED 42, maximum AED 525 or equivalent FCY)
	(minimum AED 42, maximum AED 525 or equivalent	(minimum AED 42, maximum AED 525 or equivalent	1/8% (minimum AED 42, maximum AED 525 or	1/8% (minimum AED 42, maximum AED 525 or equivalent	(minimum AED 42, maximum AED 525 or equivalent
Commission	AED 42, maximum AED 525 or equivalent FCY) At agreed rate for thecollection	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection	1/8% (minimum AED 42, maximum AED 525 or equivalent) At agreed rate for the collection	1/8% (minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection
Interest	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for thecollection period	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period	1/8% (minimum AED 42, maximum AED 525 or equivalent) At agreed rate for the collection period	1/8% (minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period	AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period
	AED 42, maximum AED 525 or equivalent FCY) At agreed rate for thecollection	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC	1/8% (minimum AED 42, maximum AED 525 or equivalent) At agreed rate for the collection period As per OCC	1/8% (minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection
Interest Postage/Courier	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Other Ser	1/8% (minimum AED 42, maximum AED 525 or equivalent) At agreed rate for the collection period As per OCC rvices	1/8% (minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC
Interest Postage/Courier Charge Type	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Expo	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Other Set Prime	1/8% (minimum AED 42, maximum AED 525 or equivalent) At agreed rate for the collection period As per OCC vices Preferred	1/8% (minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Prestige	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Platinum
Interest Postage/Courier Charge Type Hold mail	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Other Ser	1/8% (minimum AED 42, maximum AED 525 or equivalent) At agreed rate for the collection period As per OCC rvices	1/8% (minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC
Interest Postage/Courier Charge Type Hold mail Holding	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Expo	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Other Set Prime	1/8% (minimum AED 42, maximum AED 525 or equivalent) At agreed rate for the collection period As per OCC vices Preferred	1/8% (minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Prestige	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Platinum
Interest Postage/Courier Charge Type Hold mail Holding undelivered mail	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for thecollection period As per OCC Expo Free	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Other Set Prime Free	1/8% (minimum AED 42, maximum AED 525 or equivalent) At agreed rate for the collection period As per OCC vices Preferred Free	1/8% (minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Prestige Free	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Platinum Free
Interest Postage/Courier Charge Type Hold mail Holding undelivered mail Postage*	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for thecollection period As per OCC Expo Free	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Other Set Prime Free	1/8% (minimum AED 42, maximum AED 525 or equivalent) At agreed rate for the collection period As per OCC vices Preferred Free	1/8% (minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Prestige Free	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Platinum Free Free
Interest Postage/Courier Charge Type Hold mail Holding undelivered mail Postage*	(minimum AED 42, maximum AED 525 or equivalent FC() At agreed rate for thecollection period As per OCC Expo Free AED 105 p.a.	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Other Set Prime Free AED 105 p.a.	1/8% (minimum AED 42, maximum AED 525 or equivalent) At agreed rate for the collection period As per OCC vices Preferred Free AED 105 p.a.	1/8% (minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Prestige Free AED 105 p.a.	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Platinum Free
Interest Postage/Courier Charge Type Hold mail Holding undelivered mail Postage* UAE	(minimum AED 42, maximum AED 525 or equivalent FC() At agreed rate for thecollection period As per OCC Expo Free AED 105 p.a. AED 26.50 minimum AED 52.50	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Other Set Prime Free AED 105 p.a. AED 26.50 minimum AED 52.50	1/8% (minimum AED 42, maximum AED 525 or equivalent) At agreed rate for the collection period As per OCC vices Preferred Free AED 105 p.a. AED 26.50 minimum AED 52.50	1/8% (minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Prestige Free AED 105 p.a. AED 15.80 minimum AED 31.50	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Platinum Free Free
Interest Postage/Courier Charge Type Hold mail Holding undelivered mail Postage* UAE Other	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for thecollection period As per OCC Expo Free AED 105 p.a. AED 26.50 minimum	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Other Set Prime Free AED 105 p.a.	1/8% (minimum AED 42, maximum AED 525 or equivalent) At agreed rate for the collection period As per OCC vices Preferred Free AED 105 p.a.	1/8% (minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Prestige Free AED 105 p.a.	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Platinum Free Free Free
Interest Postage/Courier Charge Type Hold mail Holding undelivered mail Postage* UAE Other Faxes	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for thecollection period As per OCC Expo Free AED 105 p.a. AED 26.50 minimum AED 52.50	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Other Set Prime Free AED 105 p.a. AED 26.50 minimum AED 52.50	1/8% (minimum AED 42, maximum AED 525 or equivalent) At agreed rate for the collection period As per OCC Vices Preferred Free AED 105 p.a. AED 26.50 minimum AED 52.50 minimum	1/8% (minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Prestige Free AED 105 p.a. AED 15.80 minimum AED 31.50	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Platinum Free Free Free
Interest Postage/Courier Hold mail Holding undelivered mail Postage* UAE Other Faxes UAE	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for thecollection period As per OCC Expo Free AED 105 p.a. AED 26.50 minimum AED 26.50/ page	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Other Set Prime Free AED 105 p.a. AED 26.50 minimum AED 26.50/ page	1/8% (minimum AED 42, maximum AED 525 or equivalent) At agreed rate for the collection period As per OCC vices Preferred Free AED 105 p.a. AED 26.50 minimum AED 26.50/ page	1/8% (minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Prestige AED 105 p.a. AED 105 p.a. AED 15.80 minimum AED 15.50 menumum	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Platinum Free Free Free Free
Interest Postage/Courier Charge Type Hold mail Holding undelivered mail Postage* UAE Other Faxes UAE UAE	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for thecollection period As per OCC Expo Free AED 105 p.a. AED 26.50 minimum AED 26.50/ Page AED 26.50/	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Other Set Prime Free AED 105 p.a. AED 26.50 minimum AED 52.50 minimum AED 26.50/ page AED 26.50/	1/8% (minimum AED 42, maximum AED 525 or equivalent) At agreed rate for the collection period As per OCC vices Preferred Free AED 105 p.a. AED 26.50 minimum AED 26.50/ page AED 26.50/	1/8% (minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Prestige Free AED 105 p.a. AED 15.80 minimum AED 15.80/ AED 15.80/	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Platinum Free Free Free Free
Interest Postage/Courier Charge Type Hold mail Holding undelivered mail Postage* UAE Other Faxes UAE Other Other	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for thecollection period As per OCC Expo Free AED 105 p.a. AED 26.50 minimum AED 26.50/ page	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Other Set Prime Free AED 105 p.a. AED 26.50 minimum AED 26.50/ page	1/8% (minimum AED 42, maximum AED 525 or equivalent) At agreed rate for the collection period As per OCC vices Preferred Free AED 105 p.a. AED 26.50 minimum AED 26.50/ page	1/8% (minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Prestige AED 105 p.a. AED 105 p.a. AED 15.80 minimum AED 15.50 menumum	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Platinum Free Free Free Free
Interest Postage/Courier Hold mail Holding undelivered mail Postage* UAE Other Faxes UAE Other Courier	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for thecollection period As per OCC Expo Free AED 105 p.a. AED 26.50 minimum AED 26.50/ page AED 26.50/ page	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Other Set Prime Free AED 105 p.a. AED 26.50 minimum AED 26.50/ page AED 26.50/ page AED 52.50	1/8% (minimum AED 42, maximum AED 525 or equivalent) At agreed rate for the collection period As per OCC VICes Preferred Free AED 105 p.a. AED 26.50 minimum AED 26.50/ page AED 26.50/ page	1/8% (minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Prestige Free AED 105 p.a. AED 105 p.a. AED 15.80 minimum AED 15.80/ page AED 15.80/ page	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Platinum Free Free Free Free Free Free
Interest Postage/Courier Hold mail Holding undelivered mail Postage* UAE Other Faxes UAE Other Courier	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for thecollection period As per OCC Expo Free AED 105 p.a. AED 26.50 minimum AED 52.50 minimum AED 52.50 minimum	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Other Set Prime Free AED 105 p.a. AED 26.50 minimum AED 26.50/ page AED 52.50 minimum	1/8% (minimum AED 42, maximum AED 525 or equivalent) At agreed rate for the collection period As per OCC Vices Preferred Free AED 105 p.a. AED 26.50 minimum AED 52.50 minimum	1/8% (minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Prestige AED 105 p.a. AED 15.80 minimum AED 15.80 MAED 15.80 AED 15	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Platinum Free Free Free Free Free Free Free
Interest Postage/Courier Charge Type Hold mail Holding undelivered mail Postage* UAE Other Faxes UAE Other Courier UAE	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for thecollection period As per OCC Expo Free AED 105 p.a. AED 26.50 minimum AED 26.50/ page AED 26.50/ mage	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Other Set Prime Free AED 105 p.a. AED 26.50 minimum AED 26.50/ page AED 26.50/ page AED 52.50 minimum AED 52.50	1/8% (minimum AED 42, maximum AED 525 or equivalent) At agreed rate for the collection period As per OCC vices Preferred Free AED 105 p.a. AED 26.50/ page AED 26.50/ page AED 52.50 minimum AED 52.50	1/8% (minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Prestige AED 105 p.a. AED 105 p.a. AED 15.80 minimum AED 15.80/ page AED 15.80/ page	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Platinum Free Free Free Free Free Free Free Fre
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Interest Postage/Courier Hold mail Holding undelivered mail Postage* UAE Other Faxes UAE Other Courier UAE Other Courier UAE Other Telex/Cable/SWIFT	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for thecollection period As per OCC Expo Free AED 105 p.a. AED 26.50 minimum AED 26.50/ page AED 26.50/ page AED 26.50/ minimum	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Other Set Prime Free AED 105 p.a. AED 26.50 minimum AED 26.50/ page AED 26.50/ page AED 52.50 minimum AED 52.50	1/8% (minimum AED 42, maximum AED 525 or equivalent) At agreed rate for the collection period As per OCC vices Preferred Free AED 105 p.a. AED 26.50/ page AED 26.50/ page AED 52.50 minimum AED 52.50	1/8% (minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Prestige AED 105 p.a. AED 105 p.a. AED 15.80 minimum AED 15.80/ page AED 15.80/ page	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Platinum Free Free Free Free Free Free Free Fre
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Interest Postage/Courier Charge Type Hold mail Holding undelivered mail Postage* UAE Other Faxes UAE Other Courier UAE Other Courier UAE Other Telex/Cable/SWIFT	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for thecollection period As per OCC Expo Free AED 105 p.a. AED 26.50 minimum AED 26.50/ page AED 26.50/ page AED 26.50/ minimum AED 52.50 minimum AED 52.50 Minimum AED 52.50	(minimum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Other Set Prime Free AED 105 p.a. AED 26.50 minimum AED 26.50/ page AED 26.50/ page AED 26.50/ minimum AED 52.50 Minimum AED 52.50	1/8% (minimum AED 42, maximum AED 525 or equivalent) At agreed rate for the collection period As per OCC vices Preferred Free AED 105 p.a. AED 26.50 minimum AED 26.50/ page AED 26.50/ page AED 26.50/ mage AED 26.50/ minimum AED 52.50 minimum	AED 42, maximum AED 42, maximum AED 525 or equivalent FCY) At agreed rate for the collection period As per OCC Prestige AED 105 p.a. AED 105 p.a. AED 15.80 minimum AED 15.80/ page AED 131.30 minimum AED 131.30	(minimum AED 42, maximum AED 525 or equivalent FCV) At agreed rate for the collection period As per OCC Platinum Free Free Free Free Free Free Free Fre

Trade and Working Capital						
Charge Type	Expo	Prime	Preferred	Prestige	Platinum	
Trade Tariff	Standard	Standard	Standard	Preferential	Preferential	
Capital Guarantee Certificate	AED 682.50	AED 1,050	AED 1,050	AED 525	AED 525	
Attestation of Signature	AED 52.50	AED 52.50	AED 52.50	AED 52.50	AED 52.50	
Trade LC Issuance - Swift Charges (2)	AED 105	AED 105	AED 105	AED 105	AED 105	
Trade LC Amendment - Swift Charges (2)	AED 78.80	AED 78.80	AED 78.80	AED 78.80	AED 78.80	
Guarantee Issuance - Swift Charges (2)	AED 78.80	AED 78.80	AED 78.80	AED 78.80	AED 78.80	
smartTRADE - One Time Activation Fee	AED 1,050	AED 1,050	AED 1,050	AED 210	Free	
	sm	artBUSINESS / b	usinessONLINE			
Charge Type	Expo	Prime	Preferred	Prestige	Platinum	
Online Subscription Fees	Free	Free	Free	Free	Free	
Token charges	AED 262.50/-	AED 262.50/-	AED 262.50/-	AED 262.50/-	AED 262.50/-	

Fees					
Token charges	AED 262.50/- per token				
Password Reset	Free	Free	Free	Free	Free
Subsidiary / Associate company account addition	AED 105/- per request				
Initial set-up	Free	Free	Free	Free	Free
Ancillary Charges	Price per item				
Salary Payment: (1)	Flat Fee: AED 105/- per file				
Salary Payments - Emirates NBD/EIB Employee Account	Free	Free	Free	Free	Free
Salary Payments - NON - Emirates NBD/EIB Employee Account	AED 2.10/- per record				

Effective 1st January 2018, all charges, commissions and fees are inclusive of Value Added Tax or any other similar sales tax (VAT). If VAT is applicable, it will be chargeable and payable in addition to, and at the same time as, the above mentioned charges.



Emirates NBD Bank (P.J.S.C.)